

MARINEPOOL

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You have the option to return the received goods to us **within**
14 days.

To make use of your statutory right of withdrawal please use this form. The withdrawal period begins upon receipt of the goods.

Instructions for a smooth return process:

- Please ensure that all items are returned undamaged, clean, in their original packaging, and with all attached labels and tags included.
- You may use a smaller package, provided that the goods are not damaged during shipping.
- Please complete this form (backside) and place it clearly visible inside the package.
- Use the enclosed return label and take the package to your nearest post office. Return shipping is free of charge. If no return label was included, please contact us at order@marinestore.de .
- Once we have received and checked the returned items, we will process your refund using the original payment method.
- For bundles or promotional sets with a price advantage, the discount only applies when all included products are purchased. If individual items are returned, the discount for the set no longer applies and the retained products will be charged at the regular individual price.
- Please refer to our General Terms and Conditions at www.marinepool.com/agb .

Step 1: Your contact details

Customer Number*: _____

Street / No.: _____

Order Number*: _____

ZIP Code, City: _____

Name*: _____

Phone Number: _____

First Name*: _____

Email*: _____

* Required field

Please take note of our data privacy declaration (www.marinepool.com/data-privacy).

Step 2: Which item/s are you returning to us?

Article number	Article name	Color	Size	Quantity	Reason

Reason | 1: Too large | 2: Too small | 3: Fit/Style not suitable | 4: Don't like it | 5: Ordered for selection | 6: Quality does not meet expectations | 7: Wrong item delivered | 8: Complaint (e.g., material defect)

Additional Information / Comments: _____

Step 3: Your exchange request

If you wish to exchange for another size or color, please fill out this section. Exchanges are available for the same item only and are subject to stock availability.

Article number	Article name	Color	Size	Quantity

If you have any questions, please feel free to call us at: 089-899 61950 or email us at order@marinestore.de

We are available to assist you Monday through Friday from 9:00 a.m. to 4:00 p.m.